



www.astroglideaustralia.com

### International Orders outside Australia

- The International Customs declaration will state the content as “Personal Care Lotion”
- Our team is now required to show Proof of Identity when lodging international parcels and this is evidenced by an orange sticker "ID recorded" on your parcel. This does not refer to your ID and address details; it is Astroglide's, as the sender of the goods.
- We dispatch promptly but please note delivery usually takes the following time from dispatch:

<i>USA, Canada, Europe, North &amp; South Asia and Pacific Islands</i>	7-10 business days
<i>Middle East / India / Pakistan</i>	7-14 business days
<i>South Africa / Africa</i>	10-21 business days
- We do not insure our postage as it is not worth the cost compared to the value of the goods.
- For orders from Africa, please provide a secure Post Box address.
- We recommend a Post Box with all International Deliveries.